



C. Steinweg Oman LLC

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To: All C. Steinweg Oman LLC relations

Subject: C. Steinweg Oman LLC (CSO) – Temporary reduced rates (to support Omani citizens during the COVID-19 crisis)

Dear Sir(s)/Madam(s),

With great sadness does C. Steinweg Oman LLC witness the current development of the COVID-19 virus and the impact on the world and particularly on the Sultanate of Oman. The outbreak of the virus has put us all in a challenging situation.

In these difficult times, C. Steinweg Oman LLC, the general cargo terminal located in Sohar, wants to share its solidarity with Oman and its good citizens. We therefore provide reduced rates regarding the following services:

- The handling of containers:
 - 15% discount on the shore handling tariff for container imports related to consumer goods
 - 20% discount on Container Freight Services (CFS) related to stripping of consumer goods
- The handling of passenger cars:
 - 50% discount on technical services related to the import of passenger cars below 3,000 kg.
- The handling of food stuffs:
 - 5% discount on the Terminal Handling Charges related to the import of wheat;
 - No overtime charges on stevedoring activities related to the import of wheat;
 - No overtime charges on shore handling/delivery related to the import of wheat;
 - No CRO documentation fee related to the import of wheat.

The reduced rates will be applicable between 6 April and 30 June 2020.

C. Steinweg Oman LLC wishes all Omani citizens health, patience and strength during these difficult times. We trust that we will keep serving you in a professional and satisfying manner.

Thanking you.
Yours sincerely,

Hendrik Van Mierop
Chief Executive Officer